

**Services Offered by the New Orleans Council on Aging  
Teleshia Q. Brimmer**

Q: What programs do you offer?

A: At the New Orleans Council on Aging, the National Family Caregiver Program offers In-Home Respite, Personal Care Services, Adult Day Health Care, Institutional Respite, and Assistance in Purchasing adult diapers and nutritional supplements free of charge.

Q: How do you qualify for these programs?

A: In order to qualify for the Caregiver Program, the caregiver must provide care to someone who is 60 or older living in New Orleans Parish. The caregiver can be any age and does not have to live with the caregiver or in Orleans Parish.

Q: How do you access Respite Care?

A: Once enrolled in the program, the caregiver has access to all services under the program.

Q: What kind of financing is needed for respite care?

A: All services are free under the program. However, other respite services outside of the New Orleans Council on Aging may range from \$10-\$12 per hour.

Q: Do you have any new programs that will be available?

A: Our new program, that just started in October, 2004, is called the Senior Rx Program that provides assistance with free medications. For more information you can call our office at 821-4121.

Q: How can I find out what other parishes offer?

A: Most Councils on Aging provide the same or similar services, such as Meals on Wheels, Caregiver Assistance, and Homemaker services. For more information

you can contact the Governor's Office of Elderly Affairs in Baton Rouge at 1-800-898-4910.

Q: Does Medicaid pay for adult day care?

TB: I'm not sure, but there is a web site called [www.medicare.gov](http://www.medicare.gov) which can tell you what Medicaid and Medicare covers. For further questions, you can call the Medicaid office at 504-581-7591.

Q: What are the qualifying criteria for seniors to be able to take advantage of the services that your organization offers?

TB: The senior must be 60 or older and a resident of Orleans Parish.

Q: Do you have to apply for some sort of membership? And if so, does it have to be in person? Are there any fees?

TB: To apply for any services at the agency, you can call the office at 504-821-4121 and ask to speak to someone who works in the program you are requesting. You do not have to request services in person, however, a one-on-one interview is required for most of the services. There are no fees charged for services.

Q: What types of services can you offer seniors?

TB: We have several different programs that seniors can apply for such as Meals on Wheels, Homemaker Services, the Senior Companion Program, Dental Assistance and the National Family Caregiver Program.

Q: What are Homemaker Services?

TB: The Homemaker Program provides assistance with housekeeping duties, such as cleaning and laundry duties.

Q: Thank you Ms. Brimmer. That was very informative and I am sure it helped.

TB: You're welcome.